

# Plain language in current SMS projects

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- **MSAD (*Monitor Safety Analyze Data*) order, before and after**
  - Put the background in the back and front-loaded the process with graphics
  - Used we, you, contractions, italics
- **RBRT (*Applying Risk-Based Resource Targeting to Type Certification*) order, before and after**
  - Broke up the background, used more steps and lists

